

Transforming land and property services

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Northern Ireland

- 1.5 million people
- 20,000 square kilometres
- Dominant public sector
- Limited local government functions
- Direct rule/ devolution





Review of Public Administration

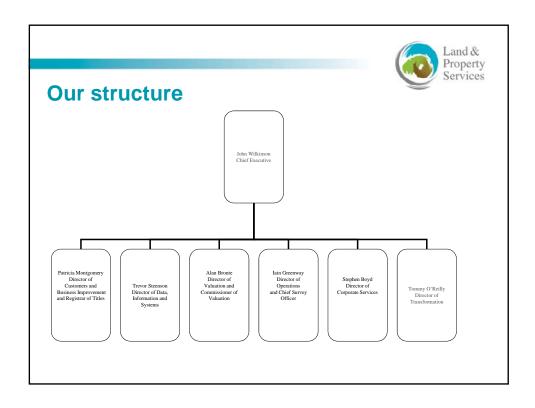
- Initiated in 2002
- Over-government?
 - 26 local authorities
 - 19 health service delivery bodies
 - 4 education and library boards
- Reported November 2005/ March 2006
 - 'there will be a land and property services agency'





Some facts and figures

- £1 billion of rates collected a year
- 60% of titles in the land register
- Mass appraisal of 700,000 domestic properties
- Self-funding mapping agency
- 1,100 staff in 4 organisations
- All with long histories, traditions and cultures





Priorities and challenges

- Far reaching rating reforms....
-with accompanying IT replacements....
-at the same time as the merger.....
-in a very public arena



Actions taken - 1

- Links with District Councils
 - 2-way
 - Strategic Steering Group
 - Collaboration
 - Memorandum of Understanding
- Links with Department of Finance
 - Revenue collection
- Revised purpose and commitment



LPS' Purpose and Commitment

LPS supports the economic and social development of Northern Ireland through the consistent delivery of:

a fair, efficient and timely valuation and rating service; and
 effective, high quality land registration, mapping and property information services.

Customers
Leadership
Ethics
Accountability
Results



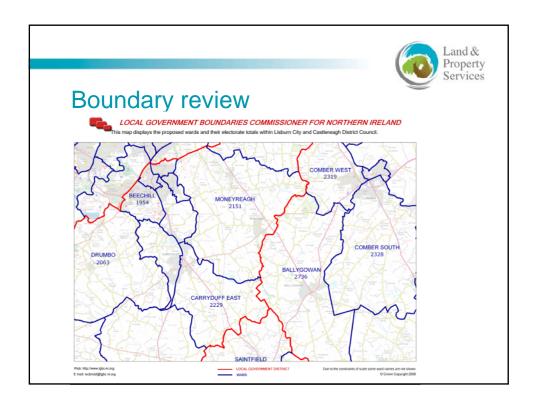
Actions taken - 2

- Service Delivery Model ('build to bank')
 - Focussed
 - Coherent
 - Prioritised
- Political links
- The work is starting to pay off

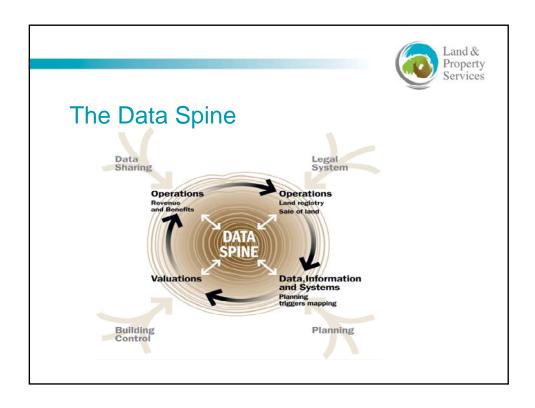


Other parts of LPS

- Addressing
 - Pointer
 - Stakeholder Forum
 - 2011 Census
- Registration
 - Staff movements
- GI Strategy
 - GeoHub NI
 - New strategy
 - Collaborative approach









Lessons

- Powerful synergies can be released
- Time and effort are involved in merging
 - Development and Business as Usual
- LPS is a bigger organisation with a stronger role
 - Relationships are stronger
- Data improvement is the key remaining challenge
 - And data sharing is a sensitive area



LPS.....

- Guarantees what you own
- Puts your property on the map
- Values your property; and
- Taxes it